

# Champaign County Department of Job and Family Services

## Accessible Services

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### Many services are available without requiring a visit inside the agency

Documents for all programs can be placed in the agency drop box which is located in the parking lot near the BMV where the FedEx, UPS and OSU Ext. office 4-H drop boxes are located, faxed to 937-484-1506 or emailed to the programs listed below.

#### Child Support:

[www.jfs.ohio.gov/ocs](http://www.jfs.ohio.gov/ocs) - The web portal provides online access to report changes and view/print case and payment information. Clients may also email their case manager through the web portal.

For case questions, you can call our office at 937-484-1500 or email your case manager through the web portal. Documents for verifications may be emailed to

[Champ\\_ChildSupport@jfs.ohio.gov](mailto:Champ_ChildSupport@jfs.ohio.gov) or faxed to 937-484-1506. Please include case number or social security number, if possible.

See below for additional options for child support payments.

#### Public Assistance Programs:

[ssp.benefits.ohio.gov](http://ssp.benefits.ohio.gov) - This site allows you to apply, renew, or make changes for cash, food, medical assistance, or child care benefits.

For case questions, you can call our office at 937-484-1500. Documents for food, cash, or medical assistance may be emailed to [Champ\\_FoodCashMedical@jfs.ohio.gov](mailto:Champ_FoodCashMedical@jfs.ohio.gov) or faxed to 937-484-1506. Documents for PRC assistance may be emailed to [Champ\\_PRC@jfs.ohio.gov](mailto:Champ_PRC@jfs.ohio.gov) or faxed to 937-484-1506. Documents for child care assistance may be faxed to 937-484-1506. Please include case number or social security number, if possible.

#### Workforce and OhioMeansJobs Services:

You can utilize [www.ohiomeansjobs.com](http://www.ohiomeansjobs.com).

Unemployment – Please visit [www.unemployment.ohio.gov](http://www.unemployment.ohio.gov) or call 877-644-6562 for more information.

#### Protective Services:

Protective Services staff will remain accessible during normal business hours, Monday through Friday 8 a.m.-4:30 p.m., and continue to provide emergent on-call coverage 24 hours a day, seven days a week. To make a report outside of business hours, please contact dispatch to reach an after-hours worker at 937-653-3409. We are evaluating the ability to safely provide contact services to assure the safety of staff and clients at all times.