



# CHAMPAIGN COUNTY DEPARTMENT OF JOB & FAMILY SERVICES

# 2022 REPORT TO THE COMMUNITY

The Champaign County Department of Job and Family Services is operated under the direction of the Champaign County Board of Commissioners: Steve Hess, Tim Cassidy and Nino Vitale

## 2022: Making Life Better for Our Community

### Dear Community Members:

Despite challenges like staff shortages, increased workloads, and new responsibilities, which included becoming fiscal/administrative agent for the Family and Children First Council, the Champaign County Department of Job and Family Services (CCDFJS) succeeded in serving the many needs of Champaign County families in 2022.

With great pride I highlight the following ways our team of dedicated public servants helped make life better for children, adults and seniors:

#### Administration

- Implemented changes to improve employee recruitment and retention. This included conducting 42 individual retention interviews.
- Became the fiscal/administrative agent for the Champaign County Family and Children First Council (CCFCF), a partnership of state and local government and community organizations and citizens that helps children and families thrive and succeed. CCDJFS shares office space with CCFCF, providing a one-stop shop for family-related services.

#### Child Support

- Collected \$5,660,289.49 in child support payments to help ensure children a better future. This represents the highest percentage of child support collections since 2020, at 74.32 percent, above the statewide rate of 70.86 percent.

- Scanned 80 percent of all child support files to improve efficiency

#### Public Assistance

- Achieved a 100 percent timeliness rate for responding to Temporary Assistance for Needy Families applications and a 99 percent timeliness rate for Supplemental Nutrition Assistance Program (SNAP) applications
- Commended by the Ohio Department of Job and Family Services (ODJFS) for our considerably low error rate in determining SNAP eligibility
- Developed quality improvement strategies for our Fraud Control and Benefit Recovery operation, in tandem with a review by the ODJFS Office of Fiscal and Monitoring Services
- Managed over 700 long-term care cases for people unable to care for themselves. Some received care in institutional settings and others at home through home care and community-based services.

#### Social Services

- Lowered foster care costs by \$266,704.49 from 2021 through diligent efforts to place children with kin, which decreased the use of paid foster care, and success in finding permanent homes through adoption for children who were unable to reunify with their families.
- Finalized five adoptions, with three more set to occur in early 2023
- Conducted individualized outreach to support more than 200 individuals in caring for and

providing a stable home environment for child relatives

- Collaborated with community partners to enhance services for seniors, develop creative solutions for the most at-risk seniors, and provide telehealth equipment for the Urbana Champaign County Senior Center

#### Workforce

- Was awarded the silver Vets Ohio Network for Employment (Vets O.N.E.) incentive award for exemplary service to veterans. This included a cash prize of \$27,456.40, which CCDJFS presented to the local Veterans of Foreign Wars/Spriggs-Wing Post 5451 and Disabled American Veterans/Chapter 31.
- Helped 204 low-income families access \$103,232.42 in Prevention, Retention and Contingency COVID Recovery supports to help them achieve self-sufficiency
- Provided more than \$957,000 in publicly funded child-care assistance for an average of 255 children a month to help their parents maintain employment

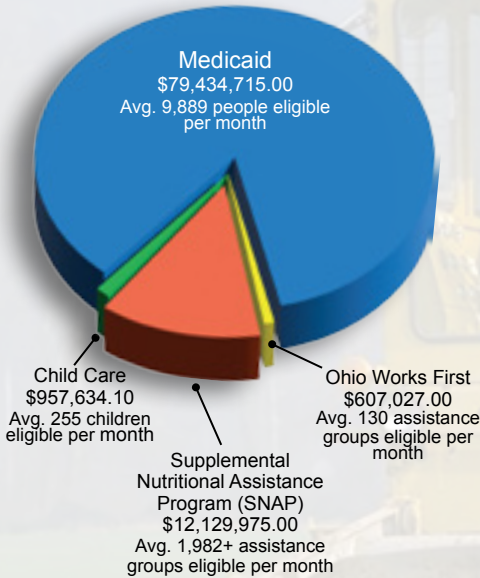
Whatever the challenges, CCDJFS's dedicated team is committed to helping families achieve a more fulfilling, self-sufficient life.

Stacy Cox,  
MSW, Director  
Champaign County  
Department of Job &  
Family Services



## 2022 Public Assistance Expenditures

TOTAL \$93,129,351.10



These forms of time-limited financial support, or public assistance, help families as they work toward self-sufficiency and into regular, meaningful employment.



Champaign County

A proud partner of the American Job Center network

## Strengthening the Workforce

Total 2022 visits: 620

New clients: 94

Unique clients: 237

Employers served: 51\*

Comprehensive Case Management and Employment Program (CCMEP)

Enrollment: 21\*\*

Prevention, Retention and Contingency (PRC) Program: 43 general applications, 9 approved with \$12,631.23 in benefits issued; 36 child welfare/kinship care applications, 18 approved with \$29,222.96 in benefits issued.\*\*\*

### Day care assistance:

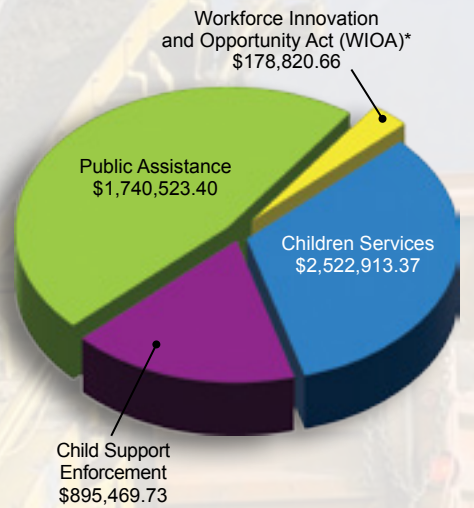
Total # children served avg./mo. : 255

Total families served avg./mo. : 125

Total benefits paid: \$957,634.10

## 2022 Agency Operating Costs

TOTAL \$5,337,727.16



\*WIOA helps Americans, including youth and those with significant barriers to employment, begin careers. It also helps employers hire and retain skilled workers.

### PRC COVID Recovery Benefits (new in 2022)

- School clothes - 131 applications, 65 approved with \$29,200 issued
- School Fees - 29 applications, 20 approved with \$2,432.42 issued
- Temporary Assistance for Needy Families payments - 119 families, \$71,600 issued

- \* Through open interviews, job fairs and job applications received through OMJCC.
- \*\* CCMEP helps low-income young adults, ages 14-24, get the training and support to begin a career and break the poverty cycle.
- \*\*\* PRC helps families overcome barriers to self-sufficiency, promoting work and personal responsibility.

OMJCC, at 1512 S. U.S. 68, Suite J100, Urbana, assists job seekers, employers and youth with job search support (such as resume writing and interviewing skills), employee recruiting (such as job posting and open interviews), job training, and online job searches via ohio means jobs.com. Partner agencies and programs are available to individuals who require additional assistance. Priority service is available to veterans.





CHAMPAIGN COUNTY DEPARTMENT OF JOB & FAMILY SERVICES  
**2022 REPORT TO THE COMMUNITY**

### Foster Care and Adoptions Foster Care Placement Costs

	2020	2021	2022
Substitute Care*(Agency Custody)	\$976,202.90	\$1,004,548.53	\$712,701.55
Shared Funding**	\$28,094.77	0	\$25,142.49
Total Placement Costs	\$1,004,297.67	\$1,004,548.53	\$737,844.04
# of Children in Agency Custody	34	31	27

\* The total cost paid by CCDJFS for children who were in court-ordered custody of the agency.  
 \*\* The agency's share of out-of-home care (or in-home services) for youth whose parent/custodian retains custody of the child while other agencies (such as Mental Health, Board of Developmental Disabilities and Family Court) provide services. The goal of shared funding is to avoid parents/custodians from having to lose custody to access needed services for their special needs child.

### Adoptions

	2020	2021	2022
# Newly Finalized Adoptions	6	0	5
# Children with a Subsidy*	30	30	34
Total Amount in Subsidies	\$141,377.41	\$145,656.21	\$132,618.54
Federal/State Cost	\$121,901.68	\$127,952.94	\$117,791.68
Local Cost	\$19,475.73	\$17,703.27	\$14,826.86

\* These subsidies help adoptive parents care for special needs children.

### 2022 Fraud and Error Recovery

Program	Benefit Recovery Amounts*	Incentives Received**
Supplemental Nutrition Assistance Program	\$38,081.46	\$6,261.26
Temporary Assistance for Needy Families	\$1,584.00	\$396.25
Medicaid	\$400.00	\$59.32
Daycare	\$5,874.00	\$0.00
Total	\$45,939.46	\$6,716.83

\* Payments made through fraud or error  
 \*\* Paid to CCDJFS by State of Ohio for efforts to recover these funds

## Child Abuse Investigations and Assessments

CCDJFS Children Services staff, available 24 hours a day, 7 days a week, begin assessments or investigations upon receiving a report of suspected child abuse, neglect or dependency. A social service worker is available during regular business hours. After hours, an on-call social service worker can be reached through the Champaign County Dispatch Center.

**Total 2022 investigations/assessments: 188**  
**Avg. ongoing cases/month: 29**  
**Total 2022 referrals to agency: 813**

## Child Support Collections

**Total 2022 collections: \$5,660,289.49**  
**Total cases: 2,635\***

\*represents open cases on 12/31/22

## Medicaid

**Total 2022 expenditure: \$79,434,715**  
**Avg. per month: \$6,619,559.58**  
**Avg. monthly participants: 9,889**

Medicaid is state and federally funded health care coverage administered by ODJFS for low-income and medically vulnerable people of all ages.

## Adult Protective Services

**Total reports received in 2022: 121**

CCDJFS is required to investigate and evaluate all reports of suspected abuse, neglect and exploitation of adults age 60 and over. Support for protection and self-sufficiency is offered when found necessary, through available services and funding.

## Transportation Assistance

**Total 2022 expenditures: \$65,705.22**  
**Avg. people served/month: 48**  
**Avg. one-way trips/month: 265**

Total paid by state to transport Medicaid recipients to medical appointments via Champaign Transit System

### Champaign County Department of Job & Family Services

1512 S. US Highway 68 • Suite N100  
 Urbana, OH 43078

**(937) 484-1500**  
**champaigndjfs.org**

