



CHAMPAIGN COUNTY DEPARTMENT OF JOB & FAMILY SERVICES

2025 REPORT TO THE COMMUNITY

The Champaign County Department of Job and Family Services is operated under the direction of the Champaign County Board of Commissioners: Steve Hess, Tim Cassidy and Nino Vitale

2025 : Driving Excellence in Service Delivery

Dear Community Members:

I am proud to share with you the accomplishments of the Champaign County Department of Job and Family Services, which demonstrate our commitment to excellence, innovation, and community service. Each department of our agency has worked diligently to improve outcomes, enhance efficiency, and provide critical support to those we serve. These achievements reflect the dedication and hard work of our entire team. Together, we continue to make a meaningful impact on the lives of families and individuals across our community.

Following are key 2025 highlights:

Administration

- Prioritized professional development by providing all staff training in Civility in the Workplace, Communicating for Results, and ALICE Active Shooter Response
- Completed a fiscal audit, fiscal monitoring review, voter registration audit, and information technology audit — all with no findings and no corrective actions required
- Introduced 1:1 Director Check-ins at 90 and 180 days for all new staff, creating opportunities to proactively identify and resolve challenges, foster connection, and improve retention
- Leveraged cross-county partnerships and collaborative relationships within the Job and Family Services fiscal network, to

help secure additional funds for underfunded programs, allowing us to keep them fully operational

Child Support

- Hosted the agency's first Bar Association training on child support
- Launched a podcast to educate the community about child support services and dispel common myths
- Earned recognition twice in Ohio as a Top Performer by Size for Total Child Support Disbursed

Public Assistance

- Implemented a new call management system, significantly reducing complaints about unreturned calls
- Recovered \$44,876.88 in fraudulent or erroneous benefits across the Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (Ohio Works First), and Publicly Funded Child Care
- Completed a Management Evaluation, confirming the timeliness and accuracy of SNAP benefit processing

Social Services

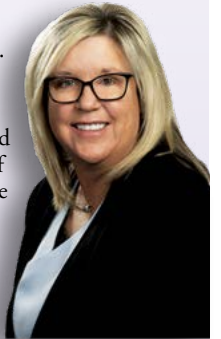
- Achieved permanency for four youth in agency custody through adoption finalizations
- Reduced placement costs by 20% through increased use of kinship placements and adoption finalizations
- Secured \$88,987.81 in best practices funding for achieving 95% or higher in timeliness of investigations and ongoing case visitations

Workforce

- Served 44 youth through the Comprehensive Case Management and Employment Program—more than double the previous year's total of 20—by providing career guidance, training, and supportive services to remove employment barriers, ensuring that participants enter the workforce, prepared for success
- Provided \$107,449.91 in Prevention, Retention, and Contingency benefits—nearly double the amount issued in 2024—to help low-income families, with urgent needs, on their path to self-sufficiency
- Exceeded performance goals by connecting unemployed individuals with job training and employment opportunities through the Reemployment Services and Eligibility Assessment program. We completed 57 initial assessments, against a goal of 42, and scheduled 52 follow-up appointments, surpassing our target of 34. These efforts significantly enhanced participants' chances of returning to the workforce.

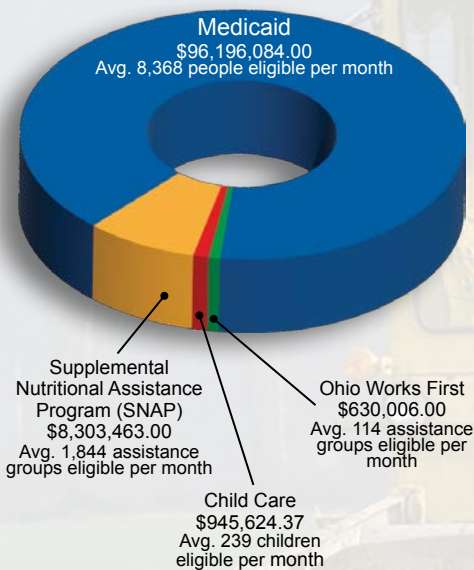
As we move forward, we remain committed to enhancing service delivery and meeting the evolving needs of our clients through innovative and effective approaches.

Stacy Cox,
MSW, Director
Champaign County Department
of Job & Family Services



2025 Public Assistance Expenditures

TOTAL \$106,075,177.37



These forms of time-limited financial support, or public assistance, help families as they work toward self-sufficiency and into regular, meaningful employment.

Day care assistance:

Total # children served avg./mo. : 239
Total families served avg./mo. : 141
Total benefits paid: \$945,624.37

Ohio Means Jobs®

Champaign County
A proud partner of the
American Job Center network

Strengthening the Workforce

Total 2025 visits: 917
New clients: 86
Total clients: 299

Comprehensive Case Management and Employment Program (CCMEP)

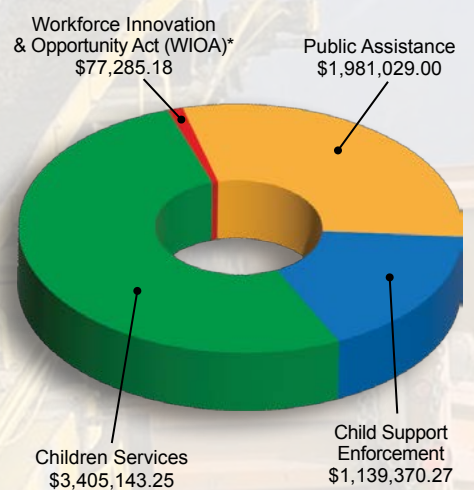
Enrollment: 44*

Prevention, Retention & Contingency (PRC) Program

Total Applications: 218
Approved Applications: 102
Total Benefits Issued: \$107,449.91**

2025 Agency Operating Costs

TOTAL \$6,602,827.70



*WIOA helps Americans, including youth and those with significant barriers to employment, begin careers. It also helps employers hire and retain skilled workers.

- * CCMEP helps low-income young adults, ages 14-24, get the training and support to begin a career and break the poverty cycle.
- ** PRC helps families overcome barriers to self-sufficiency, promoting work and personal responsibility.

OMJCC, at 1512 S. U.S. 68, Suite J100, Urbana, assists job seekers, employers and youth with job search support (such as resume writing and interviewing skills), employee recruiting (such as job posting and open interviews), job training, and online job searches via ohiojobs.com. Partner agencies and programs are available to individuals who require additional assistance. Priority service is available to veterans.



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Foster Care and Adoptions

Foster Care Placement Costs

	2023	2024	2025
Substitute Care*(Agency Custody)	\$1,089,071.82	\$1,199,100.32	\$932,316.52
Shared Funding**	\$4,000.00	\$49,250.00	\$58,049.46
Total Placement Costs	\$1,093,071.82	\$1,248,350.32	\$990,365.98
# of Children in Agency Custody	26	20	24

* The total cost paid by CCDJFS for children who were in court-ordered custody of the agency.
 ** The agency's share of out-of-home care (or in-home services) for youth whose parent/custodian retains custody of the child while other agencies (such as Mental Health, Board of Developmental Disabilities and Family Court) provide services. The goal of shared funding is to avoid parents/custodians from having to lose custody to access needed services for their special needs child.

Adoptions

	2023	2024	2025
# Newly Finalized Adoptions	3	1	4
# Children with a Subsidy*	32	34	35
Total Amount in Subsidies	\$152,893.17	\$155,712.85	\$194,908.63
Federal/State Cost	\$133,541.58	\$132,416.11	\$157,123.08
Local Cost	\$19,351.59	\$23,296.74	\$37,785.55

* These subsidies help adoptive parents care for special needs children.

2025 Fraud and Error Recovery

Program	Benefit Recovery Amounts*	Incentives Received**
Supplemental Nutrition Assistance Program	\$41,556.96	\$7,975.48
Temporary Assistance for Needy Families	\$2,971.00	\$762.75
Daycare	\$348.92	\$0.00
Total	\$44,876.88	\$8,738.23

* Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), Ohio Department of Medicaid, and daycare payments made through fraud or error

** Paid to CCDJFS by State of Ohio for efforts to recover these funds

Child Abuse Investigations and Assessments

CCDJFS Children Services staff, available 24 hours a day, 7 days a week, begin assessments or investigations upon receiving a report of suspected child abuse, neglect or dependency. A social service worker is available during regular business hours. After hours, an on-call social service worker can be reached through the Champaign County Dispatch Center.

Total 2025 investigations/assessments: 200
Avg. ongoing cases/month: 26
Total 2025 referrals to agency: 892

Child Support Collections

Total 2025 collections: \$5,728,770.16
Total cases: 2,396*

*represents open cases on 12/31/25

Medicaid

Total 2025 expenditure: \$96,196,084.00

Avg. per month: \$8,016,340.33
Avg. monthly participants: 8,368

Medicaid is state and federally funded health care coverage administered by ODJFS for low-income and medically vulnerable people of all ages.

Adult Protective Services

Total reports received in 2025: 217

CCDJFS is required to investigate and evaluate all reports of suspected abuse, neglect and exploitation of adults age 60 and over. Support for protection and self-sufficiency is offered when found necessary, through available services and funding.

Transportation Assistance

Total 2025 expenditures: \$52,357.00

Avg. people served/month: 40
Avg. one-way trips/month: 205

Total paid by state to transport Medicaid recipients to medical appointments via Champaign Transit System

Champaign County Department of Job & Family Services

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