



# CHAMPAIGN COUNTY DEPARTMENT OF JOB & FAMILY SERVICES 2018 REPORT TO THE COMMUNITY

The Champaign County Department of Job and Family Services is operated under the direction of the Champaign County Board of Commissioners: Steve Hess, Bob Corbett and David Faulkner

## Serving Our Community with Excellence – *Efficiently*

*Dear Community Members:*

I'm pleased to present you the Annual Report of the Champaign County Department of Job and Family Services (CCDJFS), which offers a quick summary of how we helped our community in 2018.

On June 30, 2018, I assumed the position of agency Director, after the retirement of Susan Bailey-Evans. I am thankful for her leadership, which allowed me to inherit a strong agency with a management team and staff who strive for excellence in fulfilling our mission – to promote the health and safety of children, adults and families and help them achieve economic stability and self-sufficiency.

The CCDJFS team worked together in 2018 to build on the agency's strong foundation, implementing new systems that are helping us serve Champaign County children, families and seniors more efficiently. These include:

- Joining 15 other county Job and Family Services departments in a

shared services platform to take calls from clients who are applying for Medicaid or renewing benefits. This enables us to serve customers faster and more efficiently.

- Implementing the Enterprise Document Management System (EDMS), a central repository for records of all benefits recipients. EDMS allows records to be shared by agencies across county lines. Workers can now track and manage their caseloads electronically, rather than with paper documents, to provide more efficient customer service.
- Converting all SNAP (food assistance) and TANF (cash assistance) cases from the Client Registry Information System and Eligibility (CRISE) to the web-based Ohio Benefits eligibility platform.

Other changes in 2018 included transitioning from in-house to contracted legal services for child support services and a growing number of youth

and young adults served by the Comprehensive Case Management and Employment Program, which helps low-income customers, ages 14 to 24, get training and support to begin careers and break the poverty cycle.



Stacy Cox, MSW  
Director

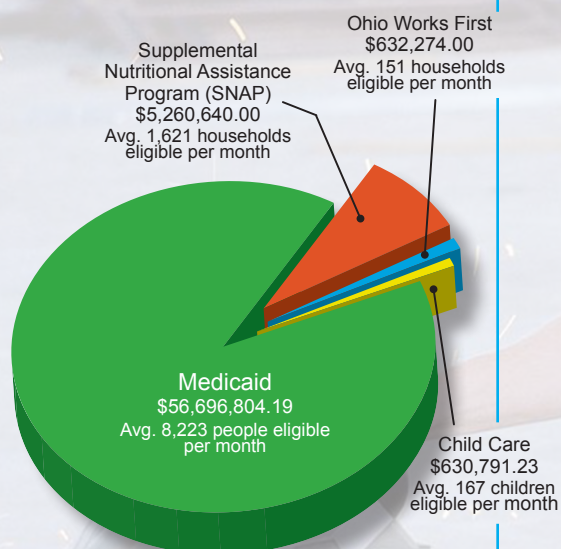
As Henry Ford said, "If everyone is moving forward together, then success takes care of itself."

That is exactly what happened last year, thanks to the efforts of all agency departments. Now I look forward to building on these successes to further enhance our service in 2019.

Stacy Cox, MSW, *Director*  
Champaign County Department of Job and Family Services

### 2018 Public Assistance Expenditures

TOTAL \$63,218,254.60



These forms of financial support, or public assistance, help families as they work toward self-sufficiency and into regular, meaningful employment.

**Ohio  
MEANS  
Jobs®**

**Champaign  
County**

A proud partner of the  
American Job Center network

### Strengthening the Workforce

Total 2018 visits: 2,268

New clients: 270

Unique clients: 736

Employers served: 106\*

Comprehensive Case Management  
and Employment Program (CCMEP)  
Enrollment: 15\*\*

Prevention, Retention and Contingency  
(PRC) Program: 9 applications approved;  
\$6,665.67 in benefits paid\*\*\*

Day care assistance:

Total # children served: 256

Total families served: 144

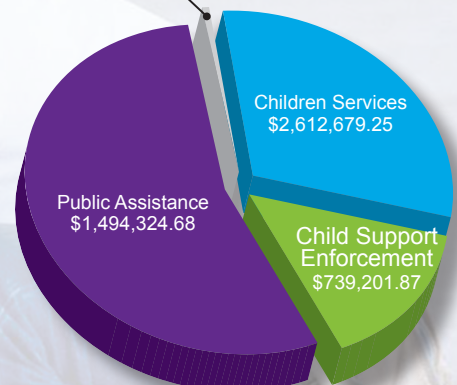
Total benefits paid: \$630,791.23

Ohio Works First (OWF) Work Activity –  
YTD average – 45.81% \*\*\*\*

### 2018 Agency Operating Costs

TOTAL \$4,866,821.50

Workforce Innovation  
and Opportunity Act (WIOA)\*  
\$20,615.50



\*WIOA helps Americans, including youth and those with significant barriers to employment, begin careers and helps employers hire and retain skilled workers.

\* Through open interviews, job fairs and job applications received through OMJCC.

\*\* CCMEP helps low-income young adults, ages 14-24, get the training and support necessary to begin a career and break the poverty cycle.

\*\*\* PRC helps families overcome immediate barriers to self-sufficiency, promoting work and personal responsibility.

\*\*\*\* OWF requires adult cash assistance recipients to participate in work activities to help them achieve self-sufficiency – such as education, job search, work experience and counseling. CCDJFS is focusing on raising this work participation rate in 2019.

OMJCC, at 1512 S. U.S. 68, Bay 14, Urbana, assists job seekers, employers and youth with job search support (such as resume writing and interviewing skills), employee recruiting (such as job posting and open interviews), job training, and online job searches via [ohiomeansjobs.com](http://ohiomeansjobs.com). Partner agencies and programs are available to individuals who require additional assistance. Priority service is available to veterans.





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## Foster Care and Adoptions

One consequence of increased abuse of opioids and other drugs has been a rise in the number of children in court-ordered custody of the CCDJFS and requiring foster care placement.

### Foster Care Placement Costs

	2016	2017	2018
Substitute Care* (Agency Custody)	\$479,133.63	\$906,299.71	\$1,250,461.24
Shared Funding** (Agency Share)	\$81,654.40	\$40,619.03	\$4,774.40
Total Placement Costs	\$560,788.03	\$946,918.74	\$1,255,235.64
# of Children in Agency Custody	24	33	38

\* The total cost paid by CCDJFS for children who were in court-ordered custody of the agency.

\*\* The agency's share of out-of-home care (or in-home services) for youth whose parent/custodian retains custody of the child while other agencies (such as Mental Health, Board of Developmental Disabilities and Family Court) provide services. The goal of shared funding is to avoid parents/custodians from having to lose custody to access needed services for their special needs child.

### Adoptions

	2016	2017	2018
# Newly Finalized Adoptions	2	0	0
# Children with a Subsidy*	26	26	25
Total Amount in Subsidies	\$171,004.31	\$167,158.56	\$146,711.29
Federal/State Cost	\$133,218.36	\$131,350.85	\$114,441.27
Local Cost	\$37,785.75	\$35,808.23	\$32,270.02

\* These subsidies help adoptive parents care for special needs children.

## Transportation Assistance

**Total 2018 expenditures: \$141,797.52**  
**Avg. people served/month: 97**  
**Avg. one-way trips/month: 495**

Total paid by state to transport Medicaid recipients to medical appointments via Champaign Transit System

**Champaign County Department of  
Job & Family Services**  
1512 S. US Highway 68 • Suite N100 • Urbana, OH 43078  
**(937) 484-1500 • [champaigndjfs.org](http://champaigndjfs.org)**

## Child Abuse Investigations and Assessments

CCDJFS Children Services staff, available 24 hours a day, 7 days a week, begin assessments or investigations upon receiving a report of suspected child abuse, neglect or dependency. A social service worker is available during regular business hours. After hours, an on-call social service worker can be reached through Champaign County Dispatch.

**Total 2018 investigations/assessments: 349**  
**Avg. ongoing cases/month: 43**  
**Total 2018 referrals to agency: 1,274**

## Child Support Collections

**Total 2018 collections: \$6,153,332.58**  
**Total cases: 2,912\***  
\*represents open cases on 12/31/18

## Fraud and Error Recovery

**Total recovered by CCDJFS in 2018: \$29,118.00\***  
**Recovery incentive paid to CCDJFS: \$6,205.49\*\***

\* Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF) and Ohio Department of Medicaid payments made through fraud or error

\*\* Paid to CCDJFS by State of Ohio for efforts to recover these funds

## Medicaid

**Total 2018 expenditure: \$56,696,804.19**  
**Avg. per month: \$4,724,733.68**  
**People served: 9,948**

Medicaid is state and federally funded health care coverage administered by ODJFS for low-income and medically vulnerable people of all ages.

## Adult Protective Services

**Total reports received in 2018: 147**

CCDJFS is required to investigate and evaluate all reports of suspected abuse, neglect and exploitation of adults age 60 and over. Support for protection and self-sufficiency is offered when found necessary, through available services and funding.

